 LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

**M.Sc.** DEGREE EXAMINATION - **MEDICAL LAB. TECHNOLOGY**

FIRST SEMESTER – **APRIL 2012**

# ML 1953 - HOSPITAL MANAGEMENT

Date : 02-05-2012 Dept. No. Max. : 100 Marks

Time : 9:00 - 12:00

SECTION-A

Answer **ALL** questions:10 X 2=20 Marks

1. Define the term management?
2. Comment on HRD.
3. List down the fundamental principles of scientific management.
4. Mention the different types of management plans.
5. What is telemedicine? Give one example.
6. Write down the four basic steps in training.
7. Comment on “nosocomial infection”.
8. What is cluster chain net work?
9. What are the factors related to wages and salaries?
10. What is inventory management?

**SECTION – B**

Answer any **FOUR** of the following: 4 x 10 = 40 Marks

11. Give an account of the role of administrators in hospital in patient care.

12. Write down the universal principles of management.

13. Explain the functions and importance of HRM in hospital.

14. Describe the manpower planning process.

15. Write short notes on store management.

16. Elaborate the quality control and quality assurance.

**Section – C**

Answer any **TWO** of the following 2 x 20 = 40 Marks

17. Discuss in detail the functions of management.

18. Explain the role and functions of HRM in the process of recruitment and training.

19. Classify hospital services and elaborate the outpatient and inpatient services.

20. Write an essay on types and objectives of inventory management.

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